

ONU DESIGNER WEAR RETURNS FORM

For a Refund within 30 days Please follow the steps below.

For an Exchange or Faulty Items please contact us on UK: 0121 277 4922 Outside UK: +44 121 277 4922 or email us on info@onudesignerwear.com

Our customer service hours are Monday – Friday 10am – 6pm (UK Time)

Fill in this return form below by entering your order number WEB??? and the reason for returning A, B, C, D, E, (please tick appropriate reason)

Name: Date of Order:

Order Number: WEB

A = Refund

B = exchange

C = Damaged item (Refund) or (Exchange)

D = Wrong item (Refund) or (Exchange)

E = Other reason

Pack the item/items carefully. Use the original box that the order arrived in and the original packaging if possible, to make sure the items don't get damaged in transit. The products should be returned in the same condition in which you received them with **all security tags attached (Black Ribbon & Brand Swing Tags)** Keep in mind we reserve the right to refuse the returned products and send them back to your address if the products violate the returns policy. Remember to include this return form in the package.

We do not offer free returns please pay for your return shipping.

Ship the package to us using a tracked delivery service and get a receipt for the shipment from the Post office/courier you are using. Keep the receipt and tracking number for future reference.

Please return the package to the address below

*ONU DESIGNER WEAR UNIT S13 HASTINGWOOD INDUSTRIAL PARK
WOOD LANE, BIRMINGHAM B24 9QR UNITED KINGDOM*